

MANASA KONDALA

Ph: +91 6371326736 | **E-mail:** k17manasa@gmail.com,

Place: Begumpet, Hyderabad, 305024,

From: Berhampur, Ganjam odisha



Summary:

Highly motivated and detail-oriented professional with strong interpersonal and communication skills. Excellent understanding and command of all aspects of civil engineering projects including project planning, design, and implementation. Skills : Communication Skills, Designing Skills, Engineering Skills.



Employment Summary:

Employment Summary				
Sl No.	Organisation	Period		Designation
		From	To	
1	Fino Payments Bank Limited	Nov-2021	Till Date	Working as a merchant call support executive
2	Lubsam India PVT LTD	Dec-2018	feb-2020	2nd drafting and designing

Project:

Construction of Road Project :-

Constructed the road that connects from the main road of Vignan Institute of Engineering Technology to the boy's hostel.

Conclusion:

The constructed road that connects from the main road of Vignan Institute of Engineering Technology of the boy's hostel For 2017 to 2020 batches



Work Experience:

Working as a merchant call support executive,

Fino Payments Bank Limited

Nov- 2021 – Till Date,

- Strong coordination skills
- Remained professional and polite at all times. Answered questions, comments, concerns relating to our services
- Making sales in outbound calls to the new customer and pitching regarding personal loan and new offers and services
- Completed daily task sheets as well as weekly progress reports.

- Provide information about company products and services.
- Making sales inbound calls to the customer and providing personal loan and services
- Reaching customers from company database and explaining regarding offers helping customers in making transactions
- Contact existing customers to educate them about our services.
- Update, modify and log outgoing calls in Excel.
- Escalating customer calls to managers when needed
- Update, modify and log outgoing calls in Excel.

**Designation : 2nd drafting and designing,
Lumsam India Pvt Ltd,
1st december 2018 to 28th Feb 2020**

- Provided design specification calculations and cost estimate for new and renovated constructions with AutoCAD version 2018.
- Performed details design engineering sheets for structural.
- Elements of beams, columns, slabs and foundation.
- In-depth understanding of how to draw and interpret maps, diagrams, and blueprints.
- Designing concrete structural elements, e.g. foundation, beams and walls
- Implemented complex design software and drawing tools to plan and design transportation systems.
- Monitored execution of contract work for compliance with design plans and specifications.
- Creating 2D drawings and designs using AutoCAD
- Managing, designing, developing, creating and maintaining construction projects

Professional Skills:

Critical-thinking

- Completed complex technical surveys for development of roadway, intersection and bridge construction plans.
- Reviewed and assisted in performing technical bid analysis.
- Controlled engineering activities to maintain work standards, adhere to timelines and meet 90%-100% quality assurance targets.

Safety

- Reviewed calculations and analytical data to maintain accuracy of technical reports.
- Determined project feasibility by estimating materials costs and sourcing requirements.
- Tested soils and materials to determine foundation strength.

Communication

- Interacted with state and local agencies to ensure compliance with codes and regulations.
- Educated general public through professional presentations and community discussions.
- Recommended and selected new and replacement test equipment to improve research and testing capabilities.



Education:

Education	Institution	Year of Completion
B. Tech (Civil Engineering)	Vignan institute of technology and Management Berhampur	April 2020 aggregate 61%
Diploma (Civil Engineering)	Bharath Institute of Technology Board of Intermediate Berhampur	April 2017 aggregate 84%
Highschool	Khariaguda High School SSC, Berhampur.	May 2014 aggregate 80%

Skills:

- Flexibility
- Problem-solving
- Willingness to learn
- Communication Networking
- 2D drafting and designing 2d and 3d
- Sketch up 3d
- Customer services
- Cold Calling
- Ms-Excel & Ms-Office

Personal Details:

Fathers Name : Mr.Lakshman Murty (Late)
Date of Birth : 17th july 1999,
Language Known : Telugu, English,Hindi,Odia
Resident Address :Haradakhandi 2nd line near Sharma nagar,Berhampur,
 Ganjay Odisha-760006